

From: Robert J Hilliard
To: Microsoft ATR
Date: 1/23/02 10:04pm
Subject: Why are we punishing Microsoft for doing a good job?

Why do we want to punish Microsoft for doing a better job than the rest of the competition? Is there no one out there that can compete with better quality products and services? If the government wants to help, don't punish Microsoft. If anything, help out Microsoft's competition. In the long run, the competition will then be better off, which is pretty much all that they want isn't it? Microsoft will get that much better and still beat the competition.

How we can criticize Microsoft making deals with PC manufacturers to sell PC's packaged with Windows. Should we also criticize Coke and Pepsi for making similar deals with fast food chains? I'd like a Coke. Sorry... is Pepsi OK? Isn't this just all cold, hard business competition?

I have been using a Microsoft operating system since DOS 2.0, but never felt pressured or forced into it. Until they got a lot of the Windows bugs worked out, I kept using DOS. And I used to wonder why MS-DOS was the main operating system available in stores. It became obvious to me that Microsoft made better business moves than the rest of the competition, plus they supplied an acceptable quality software product that was being continuously improved.

When I began browsing the internet, I started by using Mosaic on Unix, then Netscape on Unix, then Netscape on Windows 3.1. I was a Netscape holdout for a long time, through Windows 95 and then Windows NT 4.0, until Explorer simply got better than Netscape. I didn't feel pressured or forced into making the switch from Netscape to Explorer.

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